

Inclusion/Exclusion Criteria

Iowa/Nebraska AIRS oversees the Inclusion/Exclusion policy for all 2-1-1 Centers servicing the state of Iowa. The policy is discussed and reviewed every three years, at most, or as needed by individual Centers or the group in general.

Upon approval by Iowa/Nebraska AIRS, the policy will be posted on the website for Iowa 2-1-1. Center For Siouxland will post the criteria as a link on the agency website located within the 2-1-1 Program description page.

Center For Siouxland will also make this policy available for the public through the following methods:

- Posted within the 2-1-1 Coordinator's office
- Included with new Agency Request form as to where they can access the policy if needed
- Included with the yearly database update forms informing agencies as to where they can access the criteria if needed
- Included within the printed directory

Center For Siouxland's 2-1-1 Center uses the Inclusion/Exclusion policy to evaluate each agency's programs based upon their services and how they meet the overall mission of Iowa's 2-1-1.