

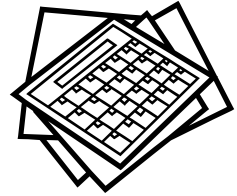
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Center for Siouxland

May 2005 Newsletter

May, 2005

## CCCC HAS MOVED!



### IMPORTANT INFORMATION PLEASE READ!!

Just a reminder that CCCC has moved to 715 Douglas St. Please try to utilize the locked drop box located to the left of the front doors. **We will no longer be accepting cash as payment.** You will need to bring cashiers check, money order, or sign up for automatic withdrawal. If you need to speak with a CCCC representative please ask Pat at the front desk.

**Our fax number will be changing to 712-255-1352.**

Our phone number will stay the same, but when you dial our number you will hear an automated system. **You will need to know our extensions when calling the office.**

**General information or question about your account**

**Extension: 47**

**Al Ford extension: 34**

**Don Demaree extension: 22**

**Kathy (K.C) Craig extension: 47**

**Kelli Jaacks extension: 29**



**We have Moved!**

**Also beginning May 1st, we will no longer be open Tuesday evenings and Saturdays. Arrangements can be made directly with your counselor if you need an evening or weekend appointment. Office hours will be**

**Monday—Friday 8:00 to 5:00.**

### Dates to Remember

**CWCID Monday  
 May, 23rd 10:00**

**May 30th  
 Office will be closed**

**Office will be closed  
 from 9:00 to 10:00  
 every Thursday.**

**Office closed from  
 9:00 to 10:00  
 May 18th for staff  
 meeting**

## DMP Reminders

- ◆ CCCC only makes payments to creditors every Thursday. Your payments must be into our office by noon on Wednesday in order for payments to be processed and ready to go out Thursday.
- ◆ The balances on your CCCC statement are just estimates. We get our balances from your creditor statements, so please make sure you are bringing those into us at least every 3 months. We do not get those from your creditors!
- ◆ You must make a full deposit on your accounts. If you do not have a complete deposit, the computer will not pay out your accounts. Please call us before you bring in a deposit if you are not sure what it is.
- ◆ You may receive a balance verification in the mail. This form is automatically generated by our computer system when your account is 3 months from paying off. Our balances are just estimates, so we need you to help us get the accurate information by calling your creditor or sending us a recent statement.

### Special points of interest:

- CCCC has moved!
- New office Hours
- CWCID—May 23rd
- May 30th—Closed

## CONSUMER ADVISORY

### Prevent Home Repair Scams and Disputes.

Spring and summer are prime times for home repairs. Which is also prime time for traveling con artist, who claim that they can make repairs to your home for low prices. It may be for roofing or painting, tree-trimming, or asphaltting your driveway. The con-artists insist that you pay in advance, but they do little work or never return. Remember that legitimate contractors rarely solicit door to door. Check out a contractor and never pay large sums of money in advance to a contractor you don't know.

Follow these tips to protect yourself when you hire a contractor:

- Beware of high-pressure sales tactics.
- Always get several written estimates.
- Check out a contractor before you sign a contract or pay money.
- Get everything in writing.
- Avoid paying large sums in advance if you don't know the contractor.
- Ask for references from previous customers.

You may contact the local Attorney Generals office at 515-243-5926, or 888-777-4590. Or contact your local Better Business Bureau with complaints.

#### ~IMPORTANT NOTICE ABOUT YOUR FLEET CREDIT CARDS~

**Bank of America has purchased Fleet. We need you to send in your most recent statement because your account number may have changed. Please do this as soon as you can so that your accounts are being credited correctly with your payments!**

